



Privacy Policy

Atom8 fully respects your right to privacy. In order for us to carry out our services to you, it will be necessary for us to use your personal information ("information"). Please read our Privacy Policy carefully as your use of the website is subject to its terms, as amended from time to time. As we may change our Privacy Policy periodically, please check this page regularly.

We process your information for limited purposes including:

- on-boarding you as a Client, including a suitability assessment of your application to use our services;
- to provide you with marketing information or other form of news or educational material in the form of a newsletter, for example, at your request;
- responding to your requests;
- providing our services in accordance with our Client Agreement;
- developing and improving the website and our services to you and our other customers; and
- informing you via the website, letter, telephone or email about Atom8's services which may be of interest to you.

You may tell us if you do not wish to receive marketing material by emailing us at admin@atom8.com. We will process this information fairly and lawfully and will store this information in accordance with relevant data protection legislation.

Our use of information is a function of what you provide and what is necessary to collate in order to carry out some of our services for you. At all times, we will only process an appropriate amount of relevant your information and in line with your rights. We do not collect any personally identifiable information from users of our 'public' area of our website. All we do is to gather information on the numbers of visitors to certain areas and the manner in which the website is navigated.

Our website uses cookies which enable clients or visitors to the site ("users") to navigate around the website and, where appropriate, to enable us to tailor the content to fit the needs of users. Cookies also provide us with generic statistics enabling us to improve the website and to provide you with information about products and services which may be of interest to you. This does not affect your right to opt-out from receiving marketing material.

Most browsers are initially set-up to accept cookies, but you can change your cookie preferences if you wish. Your navigation of the client login area may also be less efficient if your browser is set to disable persistent cookies (i.e., those which remain permanently on the cookie file of your computer).

Please visit <http://www.allaboutcookies.org/manage-cookies/> for more information on how cookies work and how they may be managed.

We will keep your information for as long as is necessary to carry out our services to you or as is required by legislation or regulation.

Internet communications are not secure unless the data being sent is encrypted. We cannot accept any responsibility for unauthorised access by a third party or the corruption of data sent to us. For security purposes we may monitor emails received or issued by us.

It may be necessary for us to disclose your personal information to specific third parties where it is necessary to carry out your requested services or to comply with legal or regulatory requirements. In any other circumstances, your information will be kept confidentially and we will only share your personal information with third parties with your express consent. Your information will not be transferred outside of the UK without your consent.



As part of the Know Your Client on-boarding process, a Full Electoral Roll search occurs and credit reference agencies place a “soft footprint” search on your electronic file. Your personal details may be accessed by third parties for the specific purpose of anti-money laundering, credit assessment, identity verification, debt collection, asset reunification, tracing and fraud prevention.

We may record and monitor phone calls made to or by you to maintain high quality service standards and/or to comply with applicable regulations. Our recordings will be conclusive evidence of the facts in issue.

As a data controller, Atom8 is registered with the Information Commissioner's Office ("ICO") and has an obligation to notify the ICO about the purposes for which it processes personal information. You can access Atom8's register entry at www.ico.gov.uk. Our registration number is ZA002753. Atom8 adheres to the 8 Principles of Data Protection as defined by the Data Protection Act 1998.

You have certain rights in respect of the data we hold relating to you. Details of these rights can also be found on the Information Commissioner's website as above. You are entitled, on payment of a fee, to a copy of the information we hold about you.

In order to exercise this right, please contact:

The Data Protection Officer
Atom8 Financial Services LLP
2nd Floor, Centenary House
Palliser Road, London, W14 9EQ, UK